

powered by:



Corporate:  
10150 Highland Manor Drive  
Suite 200, Tampa, FL 33610

Northeast Office:  
69 Bank Street  
New Milford, CT 06776

T: 855-85POWER (76937)  
F: 855-857-1188  
E: enroll@PeoplesPower.com

## NEW HAMPSHIRE Electricity Enrollment Form – Variable Rate

**Customer Information:**

Type:  Residential  Commercial

Renewable Energy Certificates:  100%  50%  0%

rate: .0699

Name and/or Business Name: \_\_\_\_\_

Service Address, City, State, Zip Code: \_\_\_\_\_

E-mail: \_\_\_\_\_ Telephone #: \_\_\_\_\_

Utility Account #: \_\_\_\_\_

### Statement Regarding Terms of Service and Agreement

- **Choice/Rescission.** You, the business or residence named above (“you” or “Customer”), understand that you are not required or mandated by law to purchase services or choose an alternative supplier and acknowledge the sales representative represents People’s Power & Gas, LLC (“People’s Power”). Customer has the right to rescind this Agreement, without fees or penalties of any kind, during the three (3) business days after executing this Agreement if delivered personally or electronically and Customer shall have five (5) business days from the date of postmark if delivered via United States postal service.
- **Local Utility Role.** Customer acknowledges that the Local Distribution Company (“LDC”) will continue to deliver electricity purchased from People’s Power, read your meter, and respond to emergency service as required by any federal and state laws. This Agreement is governed by laws of the State of New Hampshire. Customer hereby designates People’s Power as its exclusive agent for procuring and scheduling the transmission and ancillary services necessary to deliver electricity purchased by People’s Power to the LDC transmission and distribution system.
- **Transfer of Service and Term.** The initial transfer shall commence on the switched meter read date after People’s Power and LDC’s approval. Customer may cancel at any time for any reason without any fees or penalties within the first (90) ninety days following execution of this Agreement. The term (“Term”) will continue thereafter for a period of (12) twelve months plus the months from service transfer date through the end of this calendar year thus for not less than (12) twelve months and not more than (24) twenty four months. Customer may cancel this Agreement without any fees or penalties with (60) sixty days notice prior to the end of Term or if the People’s Power retail rate per kWh is higher than LDC’s approved default energy service rate for more than (2) two consecutive monthly billing cycles. If not terminated, this Agreement will thereafter renew for successive one year terms at a variable rate.
- **Price and Other Charges.** Customer will pay the People’s Power variable rate for the Electric Supply Charge of your bill. The variable rate is determined by People’s Power and may fluctuate on a monthly basis according to ISO New England Real Time electricity rates, People’s Power fees, profit, line losses and applicable taxes. The People’s Power rate does not include applicable LDC charges (such as system benefit and stranded cost charges), Delivery & System Charges, Efficiency & Renewables Charges, Ancillary Services, Taxes or any Tariff Charges. Except within the terms provided in this Agreement, if you terminate this Agreement prior to the expiration date of the Term, or People’s Power terminates this Agreement for non-payment, you will be liable for your average monthly Electric Supply Charges for each month remaining in the Term, multiplied by the projected retail rate per kWh as determined by People’s Power. Customer acknowledges that notwithstanding any cancellation of this Agreement, the applicable provisions shall remain in effect to the extent necessary to provide for final billing and collection.

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- **Payments/Late Fee.** Customers will be billed by LDC for electricity use, as a pass through charge. Payment is due to People's Power & Gas 30 days from invoice postmark or electronic transfer date. Late payments or partial payment balances of the Electric Supply Charge will be subject to a 1.5% per month late fee. Your invoice may be based estimated meter readings. People's Power is authorized in its sole and absolute discretion and may without LDC's participation or support, terminate the agreement for late or non-payment, subject to, and in accordance with, any applicable laws or regulations.
  - **Acceptance/Change of Terms.** Customer acknowledges that People's Power reserves the right to not accept this Agreement and may modify, assign or transfer this Agreement at any time with written notice at least (30) thirty days prior to the start date of the customers next billing cycle, subject to applicable laws and regulations. You may terminate this Agreement before a change becomes effective without penalty. People's Power may cancel this Agreement at any time, provided that the applicable provisions of this Agreement shall remain in effect to the extent necessary to provide for any final billing and collection
  - **Communications.** You agree that mail and email are acceptable forms of communication/notification of any State or LDC requirements, compliance filings, or any notifications of any kind from People's Power or its affiliates, to the extent permitted by applicable law and regulation. You also agree that phone, SMS/MMS cell phone texting, and auto dial to phone are acceptable, additional forms of notification if you so choose. All customer information (including name, address, email address, telephone number and payment information) shall be considered confidential and will not be released without prior written consent.
  - **Bill Payment Assistance.** Social Service Assistance Agencies available to low income customers:
    - Belknap and Merrimack Counties- [www.bm-cap.org](http://www.bm-cap.org)
    - Rockingham County- [www.rcaction.org](http://www.rcaction.org)
    - Hillsborough County- [www.snhs.org](http://www.snhs.org)
    - Cheshire and Sullivan Counties- [www.schelps.org](http://www.schelps.org)
    - Stafford County- [www.staffcap.org](http://www.staffcap.org)
    - Coos, Carroll, and Grafton Counties- [www.tccap.org](http://www.tccap.org)
- For further assistance please contact the Public Utilities Commission Consumer Affairs Division- [www.puc.nh.gov/consumer/consumer.htm](http://www.puc.nh.gov/consumer/consumer.htm) or call 800-852-3793.
- **Questions/Disputes.** Any questions or complaints, regarding People's Power terms and conditions of service, billing or any other disputes regarding this Agreement, can be emailed to [info@peoplespower.com](mailto:info@peoplespower.com), call People's Power Customer Service at 855.85.POWER (855-857-6937), or mailed to People's Power & Gas, LLC, 69 Bank St. New Milford, CT 06776. People's Power agrees to put forth all best efforts to resolve issues in a timely manner. Questions regarding customer rights should be directed to the Public Utilities Commission Consumer Affairs Division at 800-852-3793. For information or to be on the DO NOT CALL Registry, please visit <http://www.donotcall.gov> or call 888-382-1222. Any service, delivery, or power outage-related issues should be directed to the local LDC, as follows:
    - Public Service Company of New Hampshire: 1-800-662-7764
    - Unitil: 1-800-852-3339
    - Liberty: 1-800-465-1212
    - New Hampshire Electric Cooperative: 1-800-698-2007

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***Release: I am 18 or older and authorized to execute this Agreement. I request and hereby agree, acknowledge and understand that People's Power will submit enrollment requests to provide the above indicated services based on the pricing, terms and conditions, stated herein without a guarantee of savings. I hereby agree and authorize the release to People's Power of my usage history, meter and credit history or any other required information by People's Power for the duration of this Agreement. I have read, and hereby acknowledge and agree to the Statement of Terms and Agreement set forth above. By signing below I agree as to the Customer and personally, to be liable for all charges incurred on this account, and further, In the event of a collection action, I agree that collection charges and statutory post-judgment interest will accrue on any judgment obtained up to the maximum allowed by state and federal law. Federal or state law may supersede this Agreement.***

Customer Name (Please Print): \_\_\_\_\_ Referred By: \_\_\_\_\_

Name Title (if applicable)

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_